



Supporting people  
who are deaf, have  
hearing loss or tinnitus

# CROSS TEAM WORKING SESSION: ACCESSIBLE HEALTHCARE



## The task:

- Choose two scenarios to discuss - one letter and one number.
- For each of these we want you to think about how RNID could empower these people to support our campaign.
- To help you with this, we've asked you some questions to answer for each scenario. Please use the two A3 sheets on your table to note down your answers.
- You have 15 minutes to discuss each scenario. Please choose someone in your group to feedback to everyone at the end of the session.



## The scenarios:

### Please choose one letter:

- A. An individual who has had a bad experience and wants to stop it from happening again, or to other people
- B. A small local deaf club wants to pressurise their local health body, to improve the accessibility of local services
- C. An online group of disability activists who want to draw national attention to inaccessible healthcare

### Please choose one number:

- 1. An individual whose close family, or friend, has been personally let down by inaccessible healthcare and wants to raise the issue with their MP
- 2. An individual with hearing loss who has unexpectedly been elected to their local council and wants to use their position to make healthcare accessible
- 3. A group of interpreters who feel that the way they are commissioned to provide support in the NHS is letting down the people they support and want to take action.