

RN
ID

Supporting people
who are deaf, have
hearing loss or tinnitus

Tuesday 4 - Wednesday 5
March 2025: Programme

STAFF SUMMIT



DAY 1: TUESDAY 4 2025

TIME	WHAT	WHO	WHERE
To 12:00	Register, and welcome from our Deaf Awareness Group and Staff Forum	Phillipa Capron and Lisa Mayes Deaf Awareness Group and Staff Forum	Reception
12:00 - 13:00	Lunch		Restaurant
13:00	Together in the main hall		
13:00 - 13:30	Welcome to our March Staff Summit	Harriet Oppenheimer	Derbyshire Hall
13:30 - 14:15	Spotlight on success	James Abbott	Derbyshire Hall
14:15 - 14:30	Break		
14:30 - 15:00	RNID's partnership with HSBC: making a more inclusive bank	Sinead Donoghue, Alistair Griffin (Head of Performance - UK Customer Channels), Sarah Christie (FTE Insight Manager)	Derbyshire Hall
15:00 - 15:30	Q&A – Share questions using Slido event code: #RNIDSPRING	Joined by Frankie Garforth	Derbyshire Hall
15:30 - 16:15	Break and chance to check into your room		
16:15 – 17:15	Skills and knowledge share sessions		
	Everything you want to know about the ear	Franki Oliver and Richard McKearney	Tissington
	RNID, how can we help? An interactive look behind the curtain of Contact RNID	Rachel Shafto and Samantha Gibben	Main Conference Hall
	RNID Near You in the community and how it works	Paul Chappell, Gerry McCoy, Mariette Mulvenna and Toni-Lee Watson	Butterley Hall 1
	Working with Sign Language Interpreters - what you need to know	Gemma Mazza and Steve Churchill	Butterley Hall 2
17:15 – 18:00	Break		
18:00 – 18:45	What does the next generation think? Pupils of The Royal School for the Deaf, Derby	In conversation with Kirsty Reed	Derbyshire Hall
18:45 – 20:15	Dinner		Restaurant
By 20.15	End of meal and free time		Bar/Lounge
20:15 – 21:15	Evening Quiz (optional)	Staff forum	Derbyshire Hall

**Slido – event code:
#RNIDSPRING**



DAY 2: WEDNESDAY 5 2025

TIME	WHAT	WHO	WHERE
8:00 – 9:00	Breakfast, and time to check out of your room		Restaurant
9:00 – 9:30	Welcome to day two and a focus on accessible healthcare	Victoria Boelman	Derbyshire Hall
9:30 – 10:00	Ensuring equal access to healthcare: working together to tackle system-wide failures	Lauren Warnes (Interim Chief Executive of Sign Health), Dr Natasha Wilcock (specialty doctor and founder of IDA training), Clare Bowdler (Campaigns and Mobilisation Adviser, RNID)	Derbyshire Hall
10:00 - 10:30	Q&A – share questions using Slido event code: #RNIDSPRING		Derbyshire Hall
10:30 - 11:00	Break		
11:00 - 12:00	Cross team working session: How can we build a campaign that works locally		
	Group 1	Rob Geaney and Rachel Andrews-Ingram	Main Conference Hall
	Group 2	Michael Quinlan and Tee Collins	Butterley 1
	Group 3	Clare Bowdler and Kristy MacLeod	Butterley 2
	Group 4	Polly Winn and David Chamberlain	Derbyshire Hall
12:00 – 13:00	Lunch		
13:00– 14:00	Team time		
	Community Services	Main Conference Hall	Jackie White
	Corporate Services	Meeting Room 7 (Derbyshire Suite)	Punitha Catarinicchia
	Digital, Data and Technology	Meeting Room 3 (Derbyshire Suite)	Chloe Butler
	Fundraising	Butterley Hall 1	Sinead Donoghue
	Insight and Policy	Tissington	Victoria Boelman
	Marketing and Communications	Butterley Hall 2	Lucy Devine
	Strategic Programmes	Meeting room 8 (Derbyshire Hall)	Crystal Rolfe
14:00 – 14:15	Break		
14:15 – 14:45	Voices of our volunteers: the lifeblood of our RNID Near You services	Derbyshire Hall	Paul Chappell
14:45 – 15:00	Concluding comments	Derbyshire Hall	Harriet Oppenheimer
15:00	Summit closes and travel home: safe journey everyone, see you again in person in June!		

Derbyshire Suite

1 Ground Floor

Derbyshire Hall:

Room hearing loop available.

- Plenary
- Quiz
- Cross team working session (day 2): Group 4

2 Floor 1

Meeting room 2

(accessible via a lift)

Desk hearing loop available.

- Air IT drop in (day 2)

Air IT

Meeting room 3

(accessible via a lift).

- Team meeting (day 2): Digital, Data and Technology

3 Floor 2

Meeting room 7

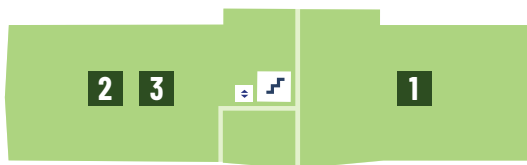
(accessible via a lift).

- Meeting room – see Phillipa if you would like to use this room
- Team meeting (day 2): Corporate Services

Meeting room 8

(accessible via a lift).

- Quiet room (day 1) - A quiet place anyone can use if you need a break.
- Team meeting (day 2): Strategic Programmes



4 Main Conference Hall Ground Floor

A separate building.

Room hearing loop available.

- Skills and knowledge share (day 1): RNID, how can we help? An interactive look behind the curtain of Contact RNID.
- Cross team working session (day 2): Group 1
- Team meeting (day 2): Community Services

5 Tissington Ground Floor

Located in the lakeside accommodation entrance. Room hearing loop available.

- Skills and knowledge share (day 1): Everything you want to know about the ear
- Team meeting (day 2): Insight and Policy

6 Butterley Hall 1 Ground Floor

Located in the main house. Room hearing loop available.

- Skills and knowledge share (day 1): RNID Near You in the community
- Cross team working session (day 2): Group 2
- Team meeting (day 2): Fundraising

7 Butterley Hall 2 Ground Floor

Located in the main house. Room hearing loop available.

- Skills and knowledge share (day 1): Working with Sign Language Interpreters - what you need to know
- Cross team working session (day 2): Group 3
- Team meeting (day 2): Marketing and Communications