

Fill in and cut out this form to show to health & care staff

RN ID

Health and care communication card



I am deaf/have hearing loss.

I need the right support to contact health services and to communicate well at appointments.

My specific communication need is:

- I use British Sign Language (BSL)
- I use hearing aids
- I use hearing loop systems
- I lipread
- Other (please specify) _____

I need a specific communication professional at my appointment:

- British Sign Language (BSL) interpreter
- Lipspeaker
- Speech-To-Text-Reporter (STTR)
- Notetaker
- Other (please specify) _____

The best way to contact me is:

- Telephone
- Email
- Other (please specify) _____
- SMS text
- Relay UK







NHS England's Accessible Information Standard






Please make sure this information is recorded and flagged on your patient-record system, in line with NHS England's Accessible Information Standard.

Find out more at [england.nhs.uk/accessibleinfo](https://www.england.nhs.uk/accessibleinfo)

To find out more about hearing loss and how to make health services more accessible, please contact our Information Line:

-  Telephone: 0808 808 0123
-  Textphone: 0808 808 9000
-  SMS: 0780 000 0360
-  Email: information@rnid.org.uk

We can provide deaf awareness training and communication support. We can also install and maintain hearing loop systems.

-  Website: [louderthanwords.org.uk](https://www.louderthanwords.org.uk)
-  Telephone: 0333 240 5658
-  Email: access.solutions@rnid.org.uk